

***Summer 2020***

***General information***

Hotel name : Annabella Diamond Hotel & Spa

Address : İncekum Mah. Dr.Ülkü Güney Cad.No: 1A Alanya / Antalya

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Opening date : 01.06.2012

Size of the area : 10.000 m²

Number of rooms : 229

Number of beds : 550

***LOCATION***

The hotel is located in Incekum; Avsallar centre 2 km, Alanya centre 25 km, Side 30 km, Gazipaşa airport 60 km, Antalya airport 110 km.

***SPECIAL FEATURES***

* Directly located on the beach
* Beach of Incekum and flat entrance into the sea
* Eco-friendly
* Spa centre
* Compact hotel with short ways

***SPA / WELLNESS***

The Bella Spa & Wellness area offers an indoor pool, sauna, hamam, steam bath and massage treatments. The indoor pool is not heated during the summer season.

# The service hours of the Bella Spa center are between 08:30 – 19:00 o’clock.

***HOTEL FACILITIES***

* Reception service
* Snack Bar
* Lobby
* Restaurant
* TV corner –Lobby
* Elevator (2)
* Dart
* Table tennis
* Step aerobic, gymnastik
* Slides (3, part time and weather dependent)
* Hamam
* Boccia
* Fitness centre
* Beach volleyball
* Animation (soft)
* Outdoor pool
* Sauna
* Mini Club (04-12 years)
* Children menu (during the dinner)
* Playground
* Pavilions on the beach\*
* Massage \*
* Doctor service \*
* Car rental \*
* Photograph sevice \*
* Hairdresser \*
* Playroom
* Small market \*
* Laundry service \*
* Conference room
* Fresh fruit juices \*
* Spa centre\*
* Massage, peeling and skin care \*
* Wifi: in the rooms and general areas\* (1 Euro for 24 hours per device)
* Safe: in the rooms\* (2 Euro per day)

* \* marked services are extra charge

***BEACH***

The hotel is directly located on it’s own sandy beach which is around 100 m long. The sunchairs, the umbrellas and the cushions at the pool as well as on the beach area are included. A change of the beach towels (possible within certain hours) is free of charge once per day.

***GENERAL INFORMATION***

The Annabella Diamond Hotel & Spa was built on a total area of 10.000 m² and is located in the middle of the turquoise blue ocean and the forests of the Taurus Mountains in the tourist paradise of Incekum in Alanya.

Every room meets your needs. The room is accessible with an electronic key card, furthermore it is furnished with a split air conditioning, sitting area, electronic safety box, laminate floor, telephone in the bathroom, direct-dial telephone, hair dryer, minibar, TV and a balcony. The one half of the rooms has got a seaview and the other half has got a landview (forest and/or street view).

The ultra all inclusive concept offers the guests a various choice of the Turkish and international kitchen in the main restaurant, at the snack bar and in one of the two A’La Carte Restaurants.

The hotel facilities includes one outdoor and indoor pool, spa centre, sauna, gym, massage room and hamam.

***FOOD & BEVERAGES***

The restaurant serves an included open buffet style for breakfast, lunch and dinner. Some brands of local and non alcoholic drinks are 24 hours inlcuded. A few foreign brands of alcohol are free available at our lobby bar and pool bar during the evening. For a minimum stay of 4 nights and more the guests can make a reservation in the Fish A’la Carte Restaurant one time as free of charge. A second usage of the Fish A’la Carte Restaurant is possible for an extra charge. The Steak A’la Carte Restaurant is for an extra charge of 10 Euro per person available. The reservation can be done by the Guest Relation.   
  
Minibar: on arrival day filled up with soft drinks and after that only refilled with water.

All rooms have the possibilty for coffee and tea preparation. (Hot water cattle, Nescafe, herbal tea, black tea)

***A’LA CARTE RESTAURANTS (15.05.-15.10.)***

Fish A’la Carte Restaurant (1x visit as free of charge during the accommodation)

Steak A’la Carte Restaurant (extra charge 10 Euro per person)

***SERVICE HOURS***

07.00-10.00 Breakfast  
10.00-10:30 Late Breakfast  
10.00-24.00 Pool Bar   
12.00-16.00 Snacks  
12.00-16:00 Patisserie and ice cream (at the corner of the Snack Bar)  
12.30-14.00 Lunch  
19.00-21.30 Dinner  
19.00-21.30 A’La Carte Restaurants  
24.00-05.00 Midnight minibuffet   
24 hours Lobby Bar

\* The times can vary depending on the season.

***HONEYMOON***

* Early check-in, late check-out (depends on the availability)
* Special room decoration
* Special honeymoon set (wine, snacks, fruit plate)
* Special table decoration in the A’ la Carte Restaurant

***SPORT/ENTERTAINMENT***

Activities are taking place 6 days in the week. In the evening there are special events at the amphi theatre, e.g. live performances, theme evenings, beach parties and special designed shows.

***CHILDREN/BABIES***

For our small guests: Children’s pool outside and inside, play area, high chairs and miniclub (for children between 4 to 12 years), (opening hours between 10:00 til 11:45 o’clock and 14:30 til 17:00 o’clock).

Further special designed for children: every evening minidisco at the amphi theatre, playground, at the restaurant: microwave and blender to prepare baby food, children buffet (only at dinner), high chairs at the main restaurant.

***GENERAL INFORMATION:***

**The fitness area is not accessible for children under the age of 16 years. Children under the age of 18 years obtain no alcohol in the hotel and do not gain admission to the disco.**

In the hotel we use bracelets. In case of loss the hotel will charge 5 Euro.

The slides are opened between 10:00 and 12:00 o’clock and from 14:30 to 17:00 o’clock. The outdoor pool is opened between 08:00 and 19:00 o’clock. The indoor pool is opened from 08:00 til 18:00 o’clock..

The check-in time for the room is from 14:00 o’clock onwards. The check-out of the rooms any time before 12 o’clock.

Pets are not permitted.

Except family rooms, Our standard rooms are designed for 2+2 or 3+1, an extra bed can be put additionally in due the comfort can be reduced. Family rooms are available for 4 pax. The two rooms of the family room are connected with each other by a door.   
  
Our hotel offers the guests Ultra All Inclusive, it starts with the dinner and includes the dinner according to the amount of the booked nights. It ends with the lunch on the departure day.

All activities and facilities may change due to weather conditions or seasonal.