



Giftun Azur Resort

Category	Telephone	Address	E-mail
3*** Stars	+20 65 346 30 40	Yousef Afify Road, Hurghada, Red Sea. Egypt	giftunazur@azur.travel

Website	Fax	P.O. Box	Bank Details	Bank Name & Bank Swift Code
www.azur.travel	+20 65 346 30 50	04	LE	0003320311627206 - 09
			U\$D	0003320316881672-81
			€uro	0003320316881676-69
			QNB AL Ahli (Hurghada - Eldahar – Hurghada – Red Sea. Egypt) Swift Code: QNBAEGCX ID. <u>1000481138</u>	

General Manager	Mohamed Ali Hafez	E-mail: m.hafez@azur.travel
Financial Manager	Michael Tawfik	E-mail: m.tawfik@azur.travel
Rooms Division Manager	Abd El Karim Mahmoud	E-mail : a.karim @azur.travel
Front Office Manager	Tarek Hassan	E-mail: t.hassan@azur.travel
Guest Relations Manager	Elena Vladimir	E-mail: gr.giftun@azur.travel
Regional Director of sales & marketing	Fathy Abaza	E-mail : f.abaza @azur.travel
Senior Regional Business Development Manager	Ahmed Said	E-mail : a.said@azur.travel

Distance:	
From Airport	3 Km
From Down Town	7 Km

Rooms				
Total No. of Units:	522			
Total No. of Beds	1007			
Categories of Rooms:				
Total No. of Standard Rooms and Bungalows:	130 + 367			
Total No. of Junior Suites:	25			
No. of Connecting Rooms	28			
No. of Non-Smoking Rooms	16			
Room Facilities:	Av.	N/Av.	Av.	N/Av.
Air Condition Individual Split Unit	✓		Baby cot	✓
Air Condition heating	✓		Shower / Toilet	✓
Mini Bar (Water)	✓		Hair dryer	✓
Kettle/ Cups/ Tea /sugar / creamer	✓		Satellite TV	✓
Local Telephone (Extra Charge)	✓		Bathtub / Toilet	✓
International Telephone (Extra Charge)	✓		Voltage	220v
Satellite TV	✓		King Size Bed	✓
Safe deposit box	✓		Twin bed	✓
WI FI	✓		Extra Bed	✓
Balcony / Terrace with table and chairs	✓		Connected rooms	✓
			Non –smoking rooms	✓



Hotel Facilities	Av.	N/Av.	Charge	Free
Safe Deposit Box free of charge <i>(Available at the Reception)</i>	✓			✓
Shops	✓		✓	
Laundry	✓		✓	
Shuttle Bus <i>(Down Town)</i>		✓		
WIFI-in the lobby free of charge and in the rooms against charge	✓		✓	✓
Car Park		✓		
Car Rental	✓		✓	
Doctor	✓		✓	
Currency Exchange Service <i>(ATM available outside the hotel)</i>	✓			✓
Credit Cards <i>(Visa, MasterCard)</i>	✓			
Entertainment				
Evening entertainment shows	✓			✓
Animation Programs	✓			✓
Live show	✓			✓
Theater	✓			✓
Pub	✓			✓
Sports Facilities				
Gym Room	✓			✓
Sauna	✓		✓	
Steam Bath	✓		✓	
Jacuzzi	✓		✓	
Massage	✓		✓	
Bicycle		✓		
Billiard <i>(guests under 16 years old are allowed with the presence of an adult)</i>	✓			✓
Camel Riding	✓		✓	
Swimming Pool <i>(Fresh Water)</i>	✓			✓
Heated Swimming Pool	✓			✓
Indoor Swimming Pool		✓		
Tennis Court <i>(Flood light and lessons with extra payment)</i>	✓			✓
Squash Court <i>(Flood light and lessons with extra payment)</i>	✓			✓
Table Tennis	✓			✓
Water Sports Center	✓		✓	
Pedal Boat	✓		✓	
Banana Boat	✓		✓	
Windsurf		✓		
Diving	✓		✓	
Snorkeling Equipment	✓		✓	
Beach & Pool Facilities				
Sandy Beach	✓			✓
Sweet water swimming pool <i>(heated during winter)</i>	✓			✓
Kids swimming pool <i>(heated during winter)</i>	✓			✓
Sun Beds	✓			✓
Sun Shades	✓			✓
Towels	✓			✓
Beach Volleyball Court	✓			✓
Beach Football Court		✓		



Gifun
HURGHADA

<u>Food & Beverage facilities</u>	Av.	N/Av.	Charge	Free	<u>Kids Facilities</u>	Av.	N/Av.	Charge	Free
Bar	✓			✓	Kids Club	✓			✓
Snack Bar	✓			✓	Kids Pool	✓			✓
Breakfast Buffet	✓			✓	Kids Animation	✓			✓
Lunch Buffet	✓			✓	Kids Menu		✓		
Dinner Buffet	✓			✓	Kids Restaurant Seat	✓			✓
Specialty Restaurant (oriental)	✓			✓	Baby Cot	✓			✓
Pirates à la carte Fish restaurant	✓		✓		Baby Sitting (Prior Reservation is Required)	✓		✓	
Asian Corner	✓		✓						
Marina Café/El Gaucho	✓		✓						
La Piazzetta	✓		✓						
Room Service		✓			TV Channels:			Av.	N/Av.
Discotheque (Born Pub)	✓			✓	Arabic Channels			✓	
Oriental Corner	✓			✓	English Channels			✓	
Meeting Room		✓			French Channels			✓	
					German Channels			✓	
					Russian Channels			✓	
					Polish Channels			✓	
Total No. Of Restaurant								7	

“The Sunny” Main Restaurant , “El Dawar” Oriental Restaurant , Beach Restaurant (lunch & snacks) , El Gaucho (Marina Café) ,The Pirates (sea food restaurant) , Asian Corner &Teppanyaki , La Piazzetta (Italian restaurant)



Meals Service Schedule

Meal	Outlet Name	Working Hours		Operation days	Location	Service	All Inclusive	Remarks
		from	To					
Breakfast	Main restaurant Sunny	06:00	10:00	7 days	Lobby upper floor	Open Buffet	Yes	
Lunch	Beach Restaurant	12:30	15:00	7 days	Beach	Open Buffet	Yes	
Dinner	Main restaurant Sunny	18:00	22:00	7 days	Lobby upper floor	Open Buffet	Yes	
Dinner	Oriental restaurant El Dawar	18:00	22:00	7 days	Lobby lower floor	Open Buffet	Yes	
Dinner	El Gaucho (Marina Café)	18:00	22:00	1 day per week	Beach, near Aqua Center	Set Menu	No	Against charge
Dinner	Pirates of the Red Sea restaurant	18:00	22:00	1 day per week	At the Beach	A la carte	No	Against charge
Dinner	Asian Corner	18:00	22:00	1 day per week	At the Beach	Set Menu	No	Against charge
Dinner	La Piazzetta	18:00	22:00	4 days per week	Lobby	A la carte	No	Against charge
Snacks	Beach Restaurant	10:30 15:00	12:30 16:00	7 days	Beach	Snack Corner	Yes	
Tea time	Beach Restaurant	16:00	17:00	7 days	Beach	Tea Corner	Yes	

Outlets opening days & hours can be changed according to seasonality & hotel occupancy



Beverage Service Schedule

Outlet Name	Working Hours		Operation days	Location	Service	All Inclusive	Remarks
	from	To					
Roxy Bar	24 Hours		Daily	Lobby		Yes Till 2:00 am	Soft drinks, juices, coffee, tea, water are served till 2:00 am all inclusive Local alcoholic beverages are served from 10:00 am till 2:00 am all inclusive
2 Swimming Pool Bars	9:00	17:00	Daily	Swimming Pool		Yes	Bottled Alcoholic Beverages are served against extra charge
Fresh juice Bar	9:00	17:00	Daily	Beach		Against charge	Bottled Alcoholic Beverages are served against extra charge
Beach restaurant Bar	12:30	15:00	Daily	Beach		Yes	Bottled Alcoholic Beverages are served against extra charge
Terrace Bar	17:00	00:00	Daily	Lobby terrace		Yes	Bottled Alcoholic Beverages are served against extra charge
Shisha Bar	17:00	00:00	Daily	Lobby terrace		No	Water pipe & tobacco are served against extra charge
Born Pub	18:00	01:00	Daily	Lobby		Yes	Bottled Alcoholic Beverages are served against extra charge

Outlets opening days & hours can be changed according to seasonality & hotel occupancy



Hotel Rules & Policies:

Restaurants Dress code:

The Giftun Azur Resort enforces a strict dress code in all restaurants in order to maintain the highest standards of service to all guests of all nationalities. The following attire is expected to be worn:

Breakfast:

Shorts & sandals are allowed if worn with a decent shirt or polo shirt. Sleeveless shirts & beach/swimming wear is not allowed. Flexibility will be provided for children.

Lunch:

Shorts, sandals & covered beach wear are allowed. Men are requested to wear proper T-shirt, polo-shirts & dry shorts.

Women must cover bikini / swimsuits with light summer dress or appropriate tops. Beach/swimming wear is not allowed.

Dinner:

“Smart Casual” Dress code. Men are required to wear shorts or trousers, decent shirts or polo’s, closed shoes or sandals. Women are required to wear dinner dress or equivalent attire. Beach wear is not allowed.

!!! Management will always advise guests of the dress code regulations when needed and expect cooperation in order to maintain the standards of quality in the property.

The Giftun Azur Resort is an All-inclusive resort, providing a large choice of food & beverage to guests’ inside each outlet, removing food items from the restaurants is strictly prohibited. In case of a special food request, this to be handled by the Restaurant Manager on individual basis & to be charged to the guest room.

Swimwear rules for pools:

Appropriate swim attire is required to be worn in all resort swimming pools.

Cotton shorts or shirts, sport shorts, loose clothing, non-lycra bathing suits or similar items are not permitted.

Children in diapers are required to use waterproof protectors.

The above requirements are not applied along the beach coast

Accommodation with pets:

Giftun Azur Resort is permitting accommodation with pets (cats or dogs) less than 5 kg.

For the safety and comfort of all our guests, simple rules during the stay with pets should be followed:

- Prior approval from the property is required.
- Pets must be current on all vaccines. A copy of pet’s vaccination records is requested upon check in.
- Pets must be kept in a cage when unattended in room.
- The guest should be present in the room during the daily room cleaning or mini-bar refilling.
- Dogs should be kept on a leash on the hotel grounds at all times.
- Guest should pick up after his pet.
- Pets are not allowed in the lobby, restaurants and bars as well as at the pool/beach areas and sports center.
- Any damage incurred in the room by a pet is the responsibility of the guest.
- During the stay, guest has to make sure that pet has its own carpet and food bowl.
- No aggressive dogs will be allowed at Giftun Azur Resort.

!!! Seeing-eye dogs are always welcome and are exempt of charges and restrictions