



**2020 FACT SHEET &
CONCEPT**

GRAND KAPTAN HOTEL

Opening Year	1991	Concept	Ultra All Inclusive
Renovation Year	2011	Address	Tosmur Mahallesi, 4. Sokak No:1 07400 Alanya
Category	Five Star (5*)	City	Antalya - Turkey
Company	Kaptan Otelcilik Turizm ve Tic. A.Ş.	Telephone	+90 242 514 01 01
Grand Kaptan General Manager	Yüksel Gürhan	Fax	+90 242 514 00 92
Sales & Marketing Assistant Manager	Kamer Beyge	E-mail	sales@kaptanhotels.com
Season	Summer	Web site	http://www.kaptanhotels.com/
Total Area	16000 m2	Pets	Not Allowed

Distance and Transportation

Alanya Gazipasa Airport	37 km
Antalya Airport	131 km
Alanya City Center	4 km
Transportation Types	Free Shuttle Service (6 times a day/may change depend on weather conditions), Taxi (extra charge), Bus (extra charge)
Location	By the Sea

Spoken Languages

Turkish	German	English	Russian
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Accepted Credit Cards

Visa	Mastercard
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Other Services & Facilities

Free	Wi-fi (in Lobby)	Sunbeds, Mattress & Umbrella	Mini Library
	Car park (limited capacity)	Safe box (by deposit)	Table games
Extra Charge	Wi-fi (rooms,beach,restaurant&pool)	Doctor	Market, Leather & Optic Store
	Laundry service	Telephone, Fax & Photocopy	Baby Stroller
	Mypet,Scooter & Bicycle Rental	Car Rental	Room Service
	Airport-Hotel Transfer		

Honeymoon Free Services

Flower arrangement in the room	Fruit basket & a bottle of wine in the room	A dinner reservation on one of our A La Carte restaurant
One morning complimentary breakfast served in the room (any desired day)		

Honeymoon Extra Services

Airport-Hotel Transfer	A dinner arrangement on the pier	Special heart shaped cake	Honeymoon couples can buy linens and bathrobes used on the same day
30 % discount on massage in the room	30% discount on a famous fine dining restaurant in Alanya	15% discount on extra imported alcohol	



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Accommodation			
Total Number of Rooms	334 rooms	Hotel	5 floors building
Total Number of Beds	700 beds	Number of elevator	5

Room Type	Room Specifications	Room Area	Cleaning
Standard Room	Twin or French Bed / 2+1 Sofa bed 1 Bathroom (Shower or Bathtub) Balcony Carpet or Parquet Floor Minibar TV Safebox Kettle	25-30 m2 (320 rooms)	Sheets Refresh - everyday Room Cleaning - everyday Towel Refresh - optional
Connection Room	2 Connected Standard Room 2 Twin or 2 French Bed 2 Sofa bed 2 Bathroom (Bathtub) 2 Balcony Carpet Floor 2 Minibar 2 TV 2 Safebox 2 Kettle	50-60m2 (8 rooms)	Sheets Refresh - everyday Room Cleaning - everyday Towel Refresh - optional
Family Room	2 Room 1 Twin and 1 French Bed 1 Sofa bed 2 Bathroom (Shower or Bathtub) 2 Balcony Parquet Floor 2 Minibar 2 TV 2 Safebox 1 Kettle	50-60m2 (2 rooms)	Sheets Refresh - everyday Room Cleaning - everyday Towel Refresh - optional
Handicapped Room	Twin or French Bed Sofa bed 1 Bathroom (Shower) Balcony Carpet Floor Minibar TV Safebox Kettle *These rooms prepared according to the international standards to meet with needs of our handicapped guests.	25-30m2 (4 rooms)	Sheets Refresh - everyday Room Cleaning - everyday Towel Refresh - optional



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Grand Kaptan Food & Beverage

1 main restaurant & 1 snack restaurant	2 A la carte restaurants	5 bars	1 patisserie
Ice Cream Bar	24 hours Room Service	Preparation of meals for the guests with allergies and/or on special diets	24 hours open Lobby Bar
Original food and beverage brands	Preparation of special meals for children who have specific dietary needs		

Restaurant & Bars	Location	Opening Hours	Details
Breakfast	Main Restaurant (Buffet)	07:30-10:00	
Late Breakfast	Main Restaurant (Limited Buffet)	10:00-11:00	
Lunch	Main Restaurant (Buffet)	12:30-14:00	
Snack	At the Beach (A La Carte)	12:30-16:00	
Dinner	Main Restaurant (Buffet)	19:00-21:00	
Late Night Soup	Main Restaurant (Limited Buffet)	00:00-00:45	
Late Check-in dinner	Main Restaurant (Limited Buffet)	21:00-24:00	Contact with reception for the request
Early Check-out breakfast	Main Restaurant (Limited Buffet)	01:00-07:30	
A La Carte Dinner (On certain days)	La Costa Restaurant (Fish)	19:30-22:00	1 A La Carte dinner for 7 days accomodation. Reservation needed
A La Carte Dinner (On certain days)	Pruva Restaurant (Italian)	19:30-22:00	
Sweet & savory pastries and fruits	Vitamin Bar	11:00-17:30	
Ice Cream	Vitamin Bar	11:00-18:00	
Tea and Coffee varieties	Vitamin Bar	10:00-24:00	
Turkish Pie (Gözleme)	Poolside	11:00-16:00	Except Sundays
Lobby Bar		24 hrs	
Moon Bar (On Roof)		20:00-24:00	Opening hours, may change depend on weather conditions
Vitamin Bar		10:00-24:00	
Pool Bar		10:00-19:00	
Beach Bar		10:00-19:00	

Ultra All Inclusive Concept

Ultra All Inclusive Drinks	Extra Drinks	Mini Bar (Free)	In Rooms (Free)
Whisky, Rum, Tequila, Irish Cream Liqueur, Bitter-Campari, Vermouth, Vodka, Rakı, Gin, Wine, Alcoholic & Non-alcoholic Cocktails, Coke, Sprite, Water, Mineral Water, Coffee, Tea, Cappucino, Turkish Coffee	Freshly squeezed fruit juices, Bottled drinks, Some alcoholic imported drinks	Water, Coke, Fanta, Beer & Mineral Water * Mini Bar refreshes daily	Coffee & Tea



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Sports & Activities

Free	Dart	Fitness	Pool Games
	Beach Volley	Table Tennis	Boccia
	Pool Gymnastic	Water Polo	
Extra Charge	Water Sports	Billiard	

Entertainment

Free	Daily Tournaments & Games	Night Shows (Turkish night, live music, etc.)	Mini Club
	Mini Library	Amphitheatre (250 people capacity)	
Extra Charge	Game Center	Billiard	Night Club Tour

SPA

Free	Turkish Bath (09:00-18:00)	Sauna (10:00-12:00/15:00-17:00)	Resting Area
	Steam Room (10:00-12:00/15:00-17:00)		
Extra Charge	Massage Services	Skin & Body Care Services	Scrub & Foam Massage

Outdoor Swimming Pools

Pool	Depth	m2	Opening Hours
Main Pool	140-210 cm	500 m2	09:00-20:00
Aquapark (3 water slides)	120 cm	200 m2	10:00-12:00 / 14:00-17:00
Children's Pool	40 cm	30 m2	09:00-20:00

Beach & Pier

Access through a tunnel inside of the Hotel	Sand & Pebble Beach	Free Sunbed, Mattress & Umbrella	Free Beach Towel
300 m2 Wooden Pier			

For Children / Mini Club

04 -12 years	Funny games	Special courses	Face painting
Mini park	Aquapark (10:00-12:00/14:00-17:00)	Children's pool	Kids menu in A'la Carte Restaurants
Cartoon TV Channels in the rooms	Baby stroller (chargeable)		

Grand Kaptan Meeting Room

200 people capacity Sound system & projector Coffe break area Smoking area 2 entrance TV Room (100 people capacity) - For Matches and Small Meetings

- *Pets are not allowed in our facility
- *Check-in starts from 14:00 and rooms must be delivered at 12:00 on the day of check-out.
- *If you have a request to use the room after 12:00 o'clock, please inform the reception on your checkout morning.
- *Late check-out is chargeable. Late check-out requests will be evaluated according to the availability of the Hotel.
- *We do not serve alcoholic beverages to our guests who are below 18 years old.
- *Our hotel management is not responsible for your lost or stolen goods.
- *The personal information of our guests is protected by "Kaptan Otelcilik A.Ş." in accordance with "Law on Protection of Personal Data no 6698"

!!! Our hotel reserves a right to make changes in the concept according to weather conditions, guest requests and force-major conditions without prior notice.