



IC HOTELS SANTAI FAMILY RESORT | SUMMER 2020
FACT SHEET



General Information



Hotel: IC Hotels Santai Family Resort

Opening Date: 1995

Renovation Date: 2012 - Rooms, Spa, Fitness, Indoor Pool, Restaurant, À la Carte, 2019 - Snack

New Buildings: 2015 - Swim Up Villas, Mini Club
2016 - Aquapark, 2017 - Amphitheater,
2018 - Kid's Restaurant

Category: 5 Stars

Address: Kadriye Mahallesi Üçkum Tepesi Caddesi
No: 14/1 Serik / Antalya / TÜRKİYE

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Web Site: www.ichotels.com.tr

Sales Office: sales@ichotels.com.tr

Reservation Office: reservation@ichotels.com.tr

Credit Cards: VISA - MasterCard - EuroCard

Season: SUMMER 1st April - 15 th November

WINTER 16 th November - 31st March

Airport: 25 Km

City Center: 30 Km

Total Area: 94.240 m²

Beach: Sand

Length of the Beach: 300 m

Concept: Ultra All Inclusive

C/Out - C/In: C/Out: 12:00 - C/In: 14:00

Late Check Out: Extra

Domestic Animals: Not Accepted

Spoken Languages: Turkish, English, German, Russian



Services

Welcoming

09:00 - 21:00 Welcoming guests in the lobby with Sparkling Wine and Turkish delights.

Honeymoon Concept

Special Decorations in the room	One Complimentary Dinner in À La Carte Restaurant
Fruit Basket and Sparkling Wine in the room	A Memory Picture
Complimentary Breakfast in the room (one morning on request)	Special Discount in Liliium SPA center.

Free Services

Wi-Fi Internet	Mini Club
Beach and Pool Towels	Animation Activities
Chaise-longue	Windsurfing (with license) and Pedalo
Sun Umbrellas	Lighting of the Tennis Courts
Tennis courts (1 court with tartan covering, 1 with artificial grass)	Fax
Video Games	Tennis Equipment

Chargeable Services

Room service	Baby Stroller
Telephone	Coin-Operated Game Room
Laundry service and Dry Cleaning	Tennis Lessons
Luggage preparing service	Water Sports (Banana, Parasailing, Jet ski)
Medical Service	Waterpipe
Liliium Spa Center	Cabana (Pavilion)
Beauty Salon	Rent a Car
Baby Sitting	À la Carte Restaurants

Shopping Center

Market	Jewelry Shop
Boutique	Souvenir Shop
Hair Dresser	Photographer Shop
Leather Shop	

Room Types



Room	Amount	Area	Features
Standard Room	384	29 m ²	Bedroom (French or Twin Beds) Bathroom with Bathtub or Shower
Family Room	4	64 m ²	Bedroom with French Bed – Bathroom with Bathtub, Bedroom with Twin Beds, Living Room – Bathroom with Shower
Handicapped Room	5	29 m ²	Bedroom with Twin Beds – Bathroom with Special Shower
Kids Suite	4	49 m ²	Bedroom with French Bed – Bathroom with Bathtub, Bedroom with Bunk Bed – Bathroom with Bathtub
Junior Suite	15	55 m ²	Bedroom with French Bed – Bathroom with Bathtub, Living Room
Senior Suite VIP Concept	5	54 m ²	Bedroom with French Bed – Bathroom with Jacuzzi, Living Room
King Suite VIP Concept	2	134 m	Bedroom with French Bed – Bathroom with Jacuzzi, Salon – Bathroom with Bathtub
Sun Swim Up Villa*	24	37 m ²	Bedroom with French Bed – Bathroom with Shower Cabin, Swim Up Villas Pool specially for Swim Up Villa guests
Star Swim Up Villa*	60	71 m ²	Bedroom with French Bed – Bathroom with Bathtub, Bedroom with Twin Beds – Bathroom with Shower Cabin, Living Room Swim Up Villas Pool specially for Swim Up Villa guests
Selection Villa VIP Concept	4	120 m ²	Two Bedrooms with French Bed – Bathroom with Jacuzzi and Shower Cabin, Living Room, Private garden Sunbeds-Umbrella-Hammock, Pavilion at the beach
King Villa VIP Concept	1	190 m ²	Bedroom with French Bed – Bathroom with Jacuzzi, Bedroom with French Bed – Bathroom with Shower Cabin, Bedroom with Single Bed, Babysitter Room – WC Living Room, Private Garden and Pool, Sunbeds Umbrella – Hammock, Pavilion at the beach

*Sun and Star Swim Up Villas Can be on the ground or first floor.

Room Types



Room Specifications

Features	Standard Room	Family Room	Kids Suite	Disabled Room	Junior Suite	Senior Suite	King Suite	Sun Swim Up Villa	Star Swim Up Villa	Selection Villa	King Villa
Sea View	✓	✓	✓		✓	✓	✓			✓	✓
Garden View	✓	✓		✓							
Digital Key System	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Digital Safe	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Wireless Internet	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Direct Telephone Line	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
LCD TV	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Mini Bar	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Tea & Coffee Set Up	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Shower Cabin	✓	✓		✓			✓	✓	✓	✓	✓
Bathtub	✓	✓	✓		✓	✓	✓		✓	✓	✓
Jacuzzi						✓	✓			✓	✓
Bathrobe & Slippers*						✓	✓			✓	✓
Bath Set Ups	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Hair Dryer	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Balcony Chairs and Coffee Table	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Balcony / Terrace	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Sun Umbrella								✓	✓	✓	✓
Garden								✓	✓	✓	✓
Garden Chairs								✓	✓	✓	✓
Chaise - Longue								✓	✓	✓	✓
Split Air - Condition										✓	✓
Central Air - Condition	✓	✓	✓	✓	✓	✓	✓	✓	✓		
Closed in Winter Season								✓	✓	✓	✓

* In other room types bathrobes and slippers are provided for our guests free of charge on request.

VIP Concept

Senior Suite

Transfer Airport - Hotel - Airport by a VIP car

Welcoming at reception with sparkling wine, fruit and special offering. Giving information about the hotel and accompanying to the room.

Extended mini bar (Imported Alcohol Drinks 5 cl.)

Wine, fruits, nuts, chips in the room

Fresh Flowers in the room

Daily beach towels, bathrobe, slippers

Imported bath set ups

Turn Down service

50% discount for Laundry Service (Dry Cleaning is not Included)

Daily newspapers

24 hours room service (Standard Menu)

Breakfast in Olivo Italian À La Carte restaurant

King Suite - Selection Villa - King Villa

Transfer Airport - Hotel - Airport by a VIP car

Welcoming at reception with sparkling wine, fruit and special offering. Giving information about the hotel and accompanying to the room.

Extended mini bar (Imported Alcohol Drinks 70 cl.)

Wine, fruits, nuts, chips in the room

Fresh Flowers in the room

Daily beach towels, bathrobe, slippers

Imported bath set ups

Turn Down service

Complimentary Laundry Service (Dry Cleaning 50% Discount)

DVD player

Daily newspapers

24 hours room service (Standard Menu)

Breakfast in Olivo Italian Ala Carte Restaurant

Restaurants



	Time	Location
BREAKFAST	07:00 - 10:00	Main Restaurant
LATE BREAKFAST	10:00 - 11:00	Main Restaurant
LUNCH	12:30 - 14:30	Main Restaurant
SNACK		
Mini Patisserie	10:30 - 20:00	Sunset Snack Bar
Pizza/Pide	12:00 - 16:00	Sunset Snack Bar
Gozleme	12:00 - 16:00	Sunset Snack Bar
Hamburger	12:00 - 16:00	Sunset Snack Bar
Doner (Beef or Chicken)	12:00 - 16:00	Sunset Snack Bar
Fried Chicken	14:30 - 16:00	Sunset Snack Bar
Pasta	12:00 - 16:00	Sunset Snack Bar
Salads	12:00 - 16:00	Sunset Snack Bar
Kumpir	14:00 - 16:00	Sunset Snack Bar
Hot Dogs	14:30 - 16:00	Sunset Snack Bar
Evening Simid	17:00 - 18:00	Pool Bar
Ice Cream	10:00 - 20:00	Ice Cream Box
Treatment Car at the Pool	11:00 - 12:00 / 16:00 - 17:00	Pools
DINNER	19:00 - 21:30	Main Restaurant
NIGHT BUFFET (Mini Buffet)	23:30 - 01:00	Main Restaurant
NIGHT BUFFET (Express Buffet)	03:00 - 07:00	Lobby
CHILDREN'S BUFFET		
Breakfast	07:00 - 10:00	Main Restaurant
Lunch	12:00 - 14:30	Main Restaurant
Dinner	18:30 - 21:30	Main Restaurant
CLUB HOUSE		(Specially for Villa Guests)
Breakfast	09:00 - 12:00	Villa Area
Snack (Pizza, Sandwiches, Wraps, Cakes, Dessert, Fruit)	12:00 - 19:00	Villa Area
Snack (Cakes, Dessert, Fruit)	19:00 - 23:30	Villa Area
ROOM SERVICE	24 Hours	Room Service Menu (Chargeable)

À La Carte Restaurants



	Cuisine	Time	Open	Reservation	Children
Olivo Ristorante	Italian	19:00 - 21:30	6 Days	Yes À la Carte Restaurant Per Person: 8€	Yes
Ja La Peno Restaurant	Mexican	19:00 - 21:30	6 Days	Yes À la Carte Restaurant Per Person: 8€	Yes
Umami Sushi & Asian Cuisine	Far East	19:00 - 21:30	6 Days	Yes À la Carte Restaurant Per Person: 8€	Yes
Ocakbaşı Turkish Restaurant	Turkish	19:00 - 21:30	6 Days	Yes À la Carte Restaurant Per Person: 8€	Yes
Del Mar Fish Restaurant	Sea Food	19:00 - 21:30	6 Days	Yes À la Carte Restaurant Per Person: 8€	Yes

Children aged 0–6⁹⁹ free of charge, children aged 7–11⁹⁹ get a 50% discount.
Reservations to the à la Carte Restaurants should be made 3 days in advance.



Bars

	Opening Hours	Drinks
Lobby Bar	Open 24 Hours	Local and Imported Alcohol Drinks, Cocktail, Hot and Cold Drinks
Club House	09:00 - 23:30	Local and Imported Alcohol Drinks, Cocktail, Hot and Cold Drinks
Pool Bar	09:30 - 00:00	Local and Imported Alcohol Drinks, Cocktail, Hot and Cold Drinks
Sunset Snack Bar	10:30 - 17:00	Beer, Wine and non-alcohol Drinks
Vitamin Bar	08:30 - 18:30	Freshly squeezed fruit juices, fresh fruit
IC Cafe	10:00 - 20:00	Local and Imported Alcohol Drinks, Cocktail, Hot and Cold Drinks
Pocoloco Disco Bar	23:30 - 02:00	Local and Imported Alcohol Drinks, Cocktail, Cold Drinks

High Quality Alcohol Drinks

Vodka	Finlandia	Ketel One	Smirnoff (Variety of)	Absolut (Variety of)	Russian Standard	
Gin	Beefeater			Gordon's		
Rom	Havana Club			Bacardi		
Tequila	Olmecca Blanco	Jose Cuervo		Sierra		
Cognac / Brandy	Hennessy VS	Martell VS	Metaxa *****	Camus VS		
Vermouth	Martini Bianco	Martini Rosso	Martini Extra Dry	Campari Bitter		
Liqueur	Baileys	Malibu	Cardinal Melon	Jagermeister	Safari	Cointreau
	Limoncello	Sambuca	Southern Comfort	Archers	Kahlua	
Rakı	Sarı Zeybek	Kara Efe	Yeşil Efe	Tekirdağ Yaş Üzüm	Yeni Rakı Yeni Seri	Yeni Rakı
Beer	Efes Pilsen	Bomonti Black	Efes Light	Miller	Carlsberg	Becks
Whiskey	Chivas Regal (12 Years)	The Famous Grouse	Johnnie Walker Black Label	Johnnie Walker Red Label	Jim Beam	Ballantine's
	Jameson	Jack Daniel's	Cutty Shark	J&B	VAT 69	

High Quality Alcohol Drinks are served in certain bars.

Animation

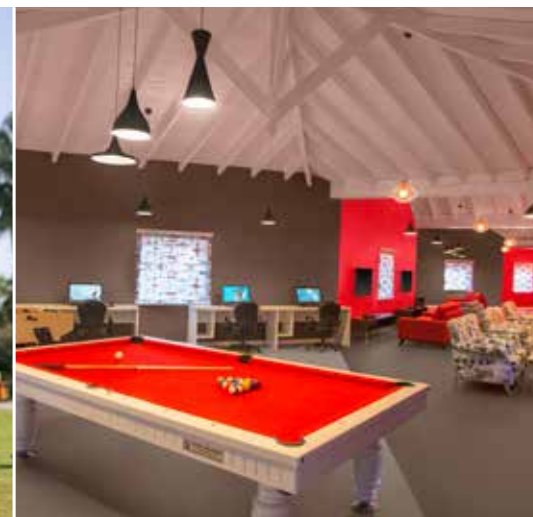


Daytime Animation

Morning Gymnastic	Bocce
Pilates	Water Polo
Step Aerobic	Darts
Stretching	Archery
Water Gymnastic	Air Gun Shooting
Beach Volleyball	
Table Tennis	
Mini Golf	
Mini Football	

Evening Animation

Professional Dance
Shows
Musical Shows
Acrobatic Shows
Turkish Night
Garden Party
Live Music
Karaoke
Thematic Disco Parties
Kid's Shows and Organizations



Kids Club



	Age	Time	Activities	Baby Sitter
Petit Club	0 - 03	10:00 - 23:00	Jar Foods / Kinds of Milk and Yogurt Kitchenware / Baby Pool / Game Room Sleeping Room / Diaper Changing Room	Chargeable
Groovy Kids	04 - 07	10:00 - 23:00	Block Games / Soft Games / Cinema	Chargeable
Cool Kids	08 - 12	10:00 - 23:00	Game / Cinema / Video / PS-Xbox One	-
Prime Teen	13 - 17	10:00 - 23:00	Cinema / Video / Table Games PS 4 / Xbox One	-

Daytime Activities

3 Cinemas (Turkish - German - Russian)	Table Games	Adventure Park	Fresh Park
Stage	Kids Bar	Click Room	Creative Studio
Creative Kitchen Kids Chef Atelier (Pizza - Cookie Baking)	Arcade Room (PS4 - Xbox One - Internet PC)	Aqua Tower	

Kids Club



Spa & Wellness, Pools & Beach



Spa & Wellness

Hamмам	Relax Room	Body Care (Chargeable)	VIP Room - Sauna (Chargeable)
Sauna	Vitamin Bar	Capsule Care (Chargeable)	
Steam Room	Massage (Chargeable)	Jacuzzi (Chargeable)	
Fitness Center	Face Care (Chargeable)	VIP Room - Hammam (Chargeable)	

Pools and Beach

	Size	Depth	Opening Hours
Silence Pool	381 m ²	90-125 cm	08:00 - 20:00 (09:00 - 17:00 with lifeguards observation)
Silence Children's Pool	11 m ²	36 cm	08:00 - 20:00 (09:00 - 17:00 with lifeguards observation)
Sun&Star Swim Up Villas Pool	3.180 m ²	140 cm	08:00 - 20:00 (09:00 - 17:00 with lifeguards observation)
Animation Pool**	1.680 m ²	120-170 cm	08:00 - 20:00 (09:00 - 17:00 with lifeguards observation)
Indoor Pool*	252 m ²	150 cm	08:00 - 20:00
Indoor Children's Pool*	8 m ²	40 cm	08:00 - 20:00 (Parental observation)
Children's Pool (1)	35 m ²	40 cm	08:00 - 20:00 (Parental observation)
Aqua Tower	270 m ²	40 cm	10:00 12:30 ve 14:30 - 18:30 (09:00 - 17:00 with lifeguards observation)
Kids Club Baby Pool	20 m ²	35 cm	10:00 12:30 ve 14:30 - 18:30 (Parental Observation)
Beach	300 m (Length)	43 m (Width)	09:00 - 17:00 (with lifeguards observation)

*Heated in winter season.

** Our guests with disabilities can access Animation Pool with a special elevator.

Aquapark

Water Slides	1	2	3	4	5	6
Length	21m	71m	34m	83m	34m	60m
Height	10m	10m	7m	10m	7m	7m

Aquapark Lifeguard Observation: 10:30 - 12:30 / 14:30 - 17:30

Meeting Rooms



	Width	Length	Height	Area	Banquet Arrangement	Classroom Arrangement	Theater Arrangement	Reception Arrangement
Pasifik Hall	25 m	26 m	3,5 m	650 m ²	500 Pax	400 Pax	650 Pax	750 Pax
Foyer			2,75 m	446 m ²				
Akdeniz Hall	17 m	19 m	3,9 m	323 m ²	160 Pax	160 Pax	250 Pax	250 Pax
Foyer			2,7 m	155 m ²				
Ege Hall	7 m	11 m	2,5 m	77 m ²	40 Pax	36 Pax	60 Pax	60 Pax
Marmara Hall	7 m	11 m	2,5 m	77 m ²	40 Pax	36 Pax	60 Pax	60 Pax
Hazar - 1 Hall	7 m	15 m	2,5 m	100 m ²	40 Pax	60 Pax	70 Pax	70 Pax
Hazar - 2 Hall	7 m	17 m	2,5 m	105 m ²	70 Pax	85 Pax	100 Pax	90 Pax



Hotel Principles



In hotel restaurants and bars, all drinks are served by the glass. Service in bottles is not available.

Alcoholic drinks are not served to children under the age of 18.

Only the beverages mentioned above are served in Restaurants and Bars.

All the beverages served at the bars have the permission of the Republic of Turkey Ministry of Agriculture and Forestry.

The Minibar is replenished daily between 10:00-16:00 (To complete the service please do not forget the DND Card on the door).

Room Service is available 24 hours with extra charge (For Presidential Suite and King Suites free of charge).

C/out procedures must be completed before 12:00 noon. Late c/out is extra and available on request subject to room availability and occupancy level. The guests must check with the hotel's Front Desk at least 24 hours prior to their departure on availability of late c/out.

Entertainment schedule, operation hours and locations of restaurants and bars can be changed by the management.

The guests of the hotel can invite their friends as daily guests for 30 minutes in the lobby area. Meetings that are over 30 minutes will be chargeable. The documents of the daily guests (passport, driver's licence, ID card) will be checked by security of the hotel at the entrance.

The hotel doesn't take any responsibility for printed materials, online brochures and information which haven't been concerted by the hotel management.



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