



N I R V A N A

*mediterranean excellence*

2020

SUMMER FACT SHEET

naturally  
perfect







|              |   |
|--------------|---|
| Opening Date | 2014  |
| Season       | Summer Season   |
| Category     | 5 *   |
| Service      | Local & Healthy Ultra All Inclusive Concept                                 |
| Total Area   | 152.000 m <sup>2</sup>  |
| Address      | Göynük Mah. Başkomutan Atatürk Cad.<br>No: 141, 07985 Kemer Antalya Türkiye |



|                     |  |
|---------------------|--|
| Phone               | + 90 242 824 99 15-16  |
| Fax                 | + 90 242 824 99 17   |
| E-mail              | info@nirvanahotel.com  |
| Official Website    | www.nirvanahotel.com   |
| Number of Buildings | The facility consists of 2 main buildings and low floor private room types located within a red pine forest. |
| Number of Buildings | Private, 900 m long beach  |



## SOME IMPORTANT RENOVATIONS THAT BECOMES PROMINENT IN SUMMER 2020

DOLCE GELATO BOUTIQUE Fresh Unadulterated Homemade Italian Ice Cream

AVENUE COFFEE SHOP Coffees of the World Shop

SPLENDID POOL BAR Nirvana's New Pool Bar

THE SEA CLUB New Beach Bistro + Seafood A'la Carte

THE ROOF New Roof Bar & Lounge

GEORGIAN New Georgian A'la Carte Restaurant

PIER LOUNGE New Pier Lounges + DJ Music

CALIPSO BEACH CLUB Special Beach Containing Bed-Form Lounges

ATELIER CHOCOLATE New Fresh Chocolate Manufacturing Shop

LOCAL & HEALTY FOODS NIRVANA's New Food Concept

P-ASSISTANT Butler Service to Privileged Life Special Rooms

SOFRA Traditional Turkish Flavors + Kuyu Tandır

LEGO ROOM LEGO ROOM for Little Ones

L'OCCITANE World Brand French Guest Amenities for PL Rooms

BEACH ORDER NIRVANA's Beach Beverage Service APP

WATER SPORTS CLUB NIRVANA's New Water Sports Concept

THE SPA NIRVANA's Mediterranean Themed SPA Concept



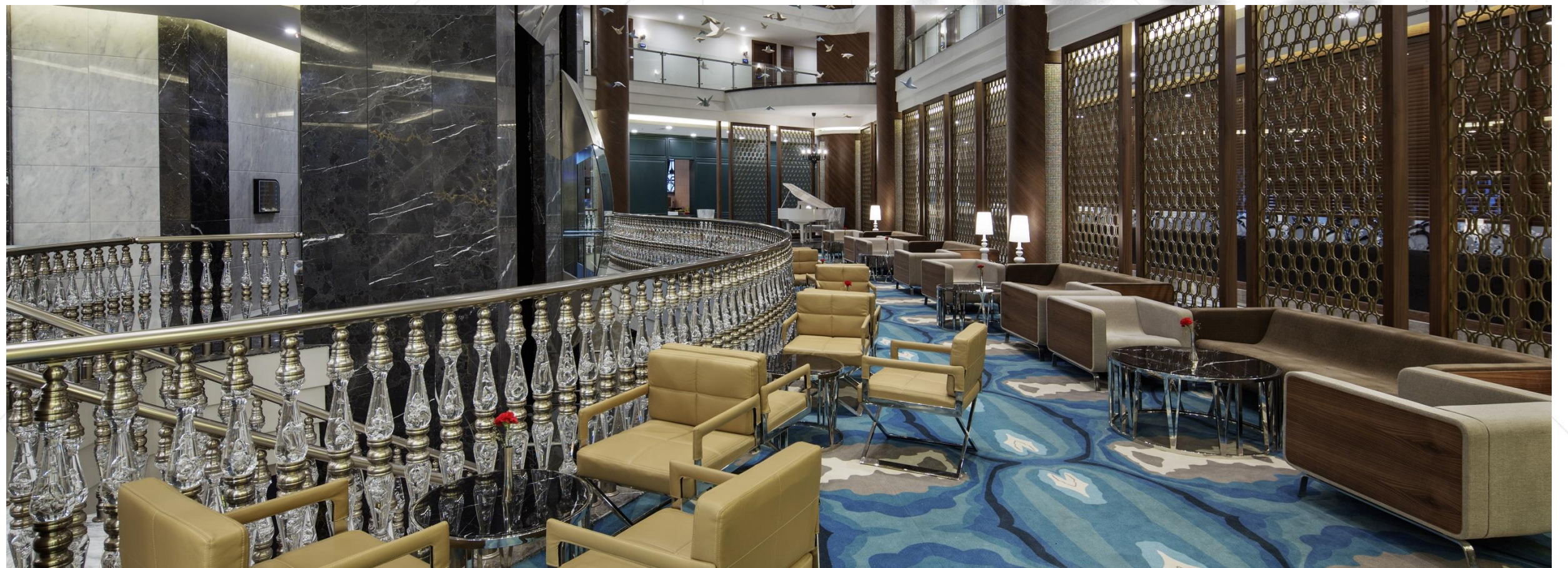
ALL ROOM TYPES AND NUMBER OF ROOMS



| Room Location                | Standard Room | Superior Room | Family Room | Cedar Houses | Lagoon Family Suites | Lagoon Family Deluxe | Suite Royal | Villa Cedar | Villa Royal | Villa Nirvana |
|------------------------------|---------------|---------------|-------------|--------------|----------------------|----------------------|-------------|-------------|-------------|---------------|
| Sea / Side Sea / Forest View |               | 54            |             |              |                      |                      | 2           |             | 6           | 1             |
| Forest View                  | 206           |               | 94          | 104          | 64                   | 18                   |             | 11          |             |               |



HOTEL SECTION STANDARD ROOM DISTRIBUTIONS



| Room Location            | Standard Room | Superior Room | Family Room |
|--------------------------|---------------|---------------|-------------|
| Sea, Garden or Pool view |               | 54            |             |
| Natural pine forest view | 206           |               | 94          |



# Standard Room



| ROOM TYPE AND<br>NUMBER OF ROOMS    | LOCATION  | M2                | FEATURES   |
|-------------------------------------|---|-------------------|--|
| Standard room<br>206 rooms in total | Located in main building and surrounded by natural pine forest. | 33 m <sup>2</sup> | Standard Rooms are located in the main building and within a natural pine forest. These rooms have 1 bedroom, 1 bathroom and 1 LED TV. With balconies and garden views, these rooms have all equipment that complies with the 5 Star Deluxe norms. |

## Standard Room Plan





# Superior Room



| ROOM TYPE AND<br>NUMBER OF ROOMS   | LOCATION   | M2                | FEATURES   |
|------------------------------------|--|-------------------|--|
| Superior Room<br>54 rooms in total | Main Building B Block,<br>Close to the Sea and<br>Public Areas | 33 m <sup>2</sup> | Superior rooms are located in the main building. They have 1 bedroom, 1 bathroom and 1 LED TV. With balconies and sea, garden or pool views, these room have all equipment that complies with the 5 Star Deluxe norms. |

## Superior Room Plan





# Family Room



| ROOM TYPE AND<br>NUMBER OF ROOMS | LOCATION  | M2                | FEATURES   |
|----------------------------------|---|-------------------|--|
| Family Room<br>94 rooms in total | Located in main building<br>and surrounded by<br>natural pine forest. | 51 m <sup>2</sup> | Family Rooms are located in the main building and within a natural pine forest. These rooms have 2 bedrooms, 1 bathroom and 2 LED TVs. With balconies and garden views, these rooms have all equipment that complies with the 5 Star Deluxe norms. |

Family Room Plan







*Naturally comfortable*



PRIVILEGED LIFE NIRVANA SECTION SPECIAL ROOM DISTRIBUTIONS



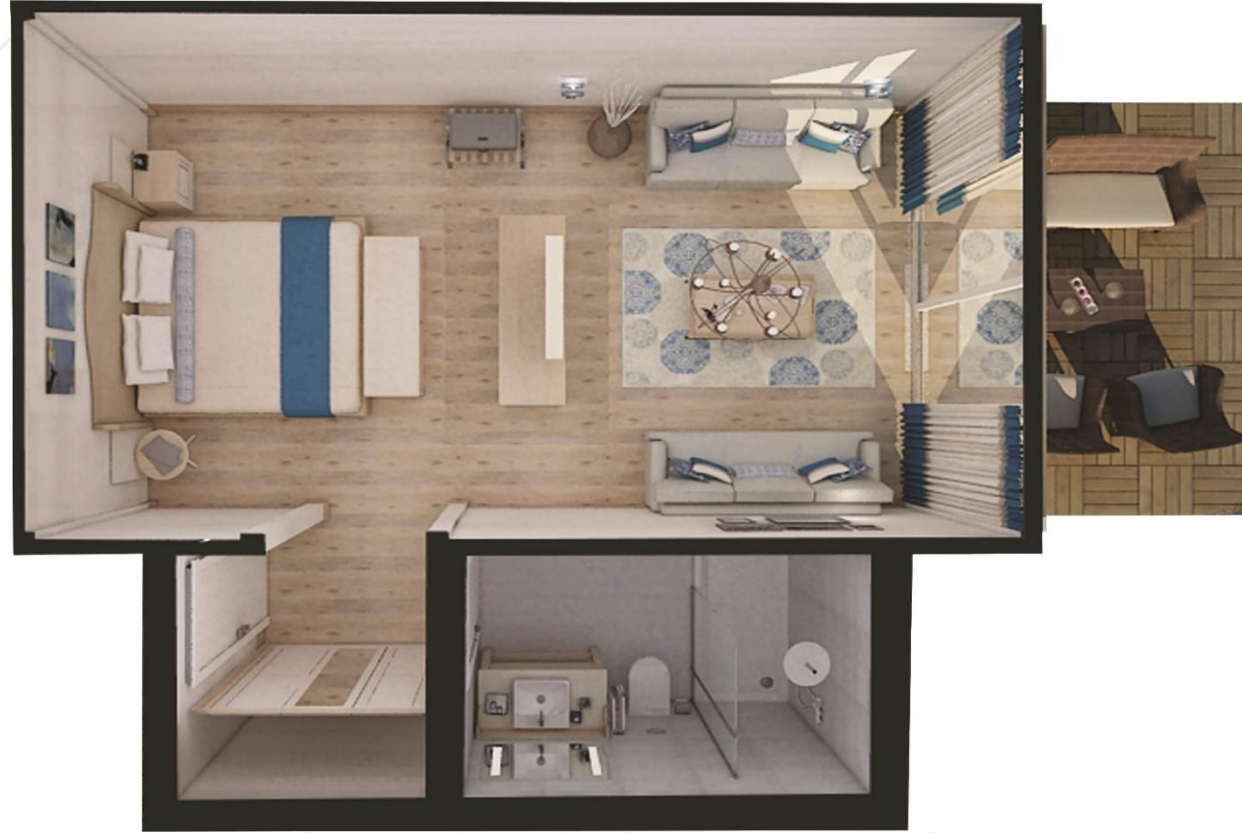
| Room Location | Cedar House | Lagoon Family Suites | Lagoon Family Deluxe | Suite Royal | Villa Cedar | Villa Royal | Villa Nirvana |
|---------------|-------------|----------------------|----------------------|-------------|-------------|-------------|---------------|
| Sea View      |             |                      |                      | 2           |             | 6           | 1             |
| Forest View   | 104         | 64                   | 18                   |             | 11          |             |               |





| ROOM TYPE AND<br>NUMBER OF ROOMS    | LOCATION  | M2    | FEATURES  |
|-------------------------------------|---|-------|---|
| Cedar Houses<br>104 houses in total | Located in a special area<br>within a natural red<br>pine forest. | 42 m² | Located within a natural pine forest, single-storey Cedar Houses have 1 bedroom, 1 bathroom, 2 sofas and 1 LED TV. Furnished with high-quality equipment, all of these rooms have a terrace and garden or lagoon pool views. Special pine wood species were used in the production of the walls and the roof. |

# Cedar Houses Room Plan







| ROOM TYPE AND<br>NUMBER OF ROOMS             | LOCATION  | M2                     | FEATURES  |
|--|---|------------------------|---|
| Lagoon Family<br>Suites<br>64 rooms in total | Located in a special landscaped<br>area surrounded by natural<br>red pine forest. | 56 - 86 m <sup>2</sup> | Lagoon Family Suites have 2 bedrooms 1 or 2 bathrooms and 2 LED TV. Furnished<br>with high-quality equipment, all of these rooms have a terrace and garden or lagoon<br>pool views. |

## Lagoon Family Suite Room Plan







| ROOM TYPE AND<br>NUMBER OF ROOMS             | LOCATION  | M2    | FEATURES   |
|--|---|-------|--|
| Lagoon Family<br>Deluxe<br>18 rooms in total | Located in a special landscaped<br>area surrounded by natural<br>red pine forest. | 90 m² | Located within a pine forest, Lagoon Family Deluxe rooms have 2 bedrooms with<br>terraces, 1 living room, 2 bathrooms and 3 LED TVs. These rooms offer garden and<br>pool views. |

# Lagoon Family Deluxe Room Plan







| ROOM TYPE AND<br>NUMBER OF ROOMS | LOCATION   | M2                 | FEATURES   |
|----------------------------------|--|--------------------|--|
| Suite Royal<br>2 suites in total | Perfect location in a private<br>landscape by the beach. | 129 m <sup>2</sup> | Located on the beach within a natural red pine forest, Suite Royal has 2 bedrooms, 1 dressing room, 1 living room, 1 dining room, a kitchen corner, 2 bathrooms, 3 LED TVs and 2 large terraces. These 2 suites share a private pool. Special Butler service is provided. The luxuriously equipped suites have sea and pool views. |

## Suite Royal Room Plan







| ROOM TYPE AND<br>NUMBER OF ROOMS  | LOCATION   | M2    | FEATURES  |
|-----------------------------------|--|-------|---|
| Villa Cedar<br>11 villas in total | Located in a special area<br>within a natural red pine forest. | 86 m² | Located within a natural pine forest, single-storey private Villa Cedar has 2 bedrooms, 2 bathrooms, 1 living room, 1 sitting group and 3 LED TV. Furnished with high-quality equipment, all these rooms have a terrace, garden or lagoon pool views and share a private pool. Special pine wood species were used in the production of the walls and the roof. |

# Villa Cedar Room Plan







| ROOM TYPE AND<br>NUMBER OF ROOMS | LOCATION   | M2                 | FEATURES  |
|----------------------------------|--|--------------------|---|
| Villa Royal<br>6 villas in total | Perfect location in a private<br>landscape by the beach. | 152 m <sup>2</sup> | Located on the beach within a natural red pine forest, Villa Royal has 1 living room, 1 dining room, kitchen corner, single bedroom and 1 bathroom on the lower floor. Upper floor has 2 bedrooms and 2 bathrooms. The villas also have 3 terraces and 4 LED TVs. Special Butler service is provided. The luxuriously equipped villas have sea views. |

# Villa Royal Room Plan

FIRST FLOOR



GROUND FLOOR







| ROOM TYPE AND<br>NUMBER OF ROOMS | LOCATION   | M2     | FEATURES   |
|----------------------------------|--|--------|--|
| Villa Nirvana<br>1 Villa         | Perfect location in a private<br>landscape by the beach. | 400 m² | Located on the beach within a natural red pine forest, two-storey Villa Nirvana has 2 bedrooms, dressing room, 1 living room, 1 dining room, kitchen corner and 2 bathrooms on lower floor. Upper floor has 2 bedrooms, 2 dressing rooms, 2 bathrooms. The villa also has 2 terraces, a private pool, jacuzzi, steam room, Turkish bath, sauna and 5 LED TVs, sea and pool views. It is located in a large and specially designed garden. Villa Nirvana offers first-class holiday services with its special team. |



## Villa Nirvana ground floor room plan





## Villa Nirvana 1. floor room plan



## CONCEPT DETAILS

|            |               |               |                 |                            |           |                   |                  |                  |          |
|------------|---------------|---------------|-----------------|----------------------------|-----------|-------------------|------------------|------------------|----------|
| Room Types | Room Services | Beach Cabanas | Ala Carte Using | SEA Club Breakfast + Lunch | Turn Down | Bathrobe Slippers | Special Booklets | Regular Booklets | P-ASSIST |
|------------|---------------|---------------|-----------------|----------------------------|-----------|-------------------|------------------|------------------|----------|

**NIRVANA LAGOON LUXURY**

|          |   |   |            |        |    |   |    |   |    |
|----------|---|---|------------|--------|----|---|----|---|----|
| Standard | € | € | pp.15€/20€ | pp.15€ | NA | √ | NA | √ | NA |
| Superior | € | € | pp.15€/20€ | pp.15€ | NA | √ | NA | √ | NA |
| Family   | € | € | pp.15€/20€ | pp.15€ | NA | √ | NA | √ | NA |

## NIRVANA PRIVILEGED LIFE

|               |   |         |   |        |   |   |   |   |   |
|---------------|---|---------|---|--------|---|---|---|---|---|
| Cedar House   | € | € - %50 | √ | pp.15€ | √ | √ | √ | - | √ |
| L.Fam Suite   | € | € - %50 | √ | pp.15€ | √ | √ | √ | - | √ |
| L.Fam Deluxe  | € | € - %50 | √ | pp.15€ | √ | √ | √ | - | √ |
| Suite Royal   | √ | √       | √ | √      | √ | √ | √ | - | √ |
| Villa Cedar   | √ | √       | √ | √      | √ | √ | √ | - | √ |
| Villa Royal   | √ | √       | √ | √      | √ | √ | √ | - | √ |
| Villa Nirvana | √ | √       | √ | √      | √ | √ | √ | - | √ |

€ = payable services

✓ = free of charge services

NA = non-available services





## P-ASSISTANT

Guests staying in room types contained within PRIVILEGED LIFE at NIRVANA sub-brand, automatically benefit from all P-ASSISTANT services.

P-ASSISTANT is a privileged private personal assistance service. The team, which consists of qualified employees who have the knowledge of language suitable for the guest nationality, takes care of all the requests and needs of the guest throughout the whole process, starting from the check-in procedure until the guest leaves the facility, within the frame of one-to-one service understanding.

The service period is between 08.00 - 24.00 every day and there may be exceptions for special needs. Communication is provided by smart devices. (Tablet & Phone)

For PRIVILEGED LIFE room types

“Shared P-Assistant”

Cedar Houses , Lagoon Family Suites , Lagoon Family Deluxe

1 P-Assistant for every 15 rooms.

“Special P-Assistant”

For Top Class Room Categories

Suite Royal, Villa Cedar , Villa Royal , Villa Nirvana

1 P-Assistant is assigned to each room.



# GENERAL EQUIPMENT IN ALL STANDARD ROOMS

|  |                                       |
|--|---------------------------------------|
| Electronic door lock system                | Single or double large bed            |
| Fire Alarm                                 | Balcony                               |
| Kettle & Tea / Coffee Set                  | Seating group on balcony              |
| National and International HD Publications | Hanger on balcony                     |
| Mini Bar                                   | Hair dryer                            |
| LCD TV                                     | Makeup table and mirror               |
| Music Broadcast (on TV channels)           | Hotel guest amenities set in bathroom |
| Cartoon Channels                           | Bathrobe                              |
| WC, Shower cabin, Bathroom                 | Bath towels                           |
| Direct dial telephone in bathroom and room | Slippers                              |
| Central Air Conditioning System            | Bathrobe and slippers for children    |
| Electronic safe box                        | Free Wi-Fi connection                 |

# FREE DAILY SERVICES FOR STANDARD ROOMS

Safe box

Baby Bed (On demand)

Child bathtub (On demand)

Child potty (On demand)

Daily change of sheets

Daily change of towels

Daily housekeeping (On service from 09:00 to 16:00 every day)

Daily mini bar refill (Once)

Daily coffee / tea set renewal (Once)



# NEW GASTRONOMIC EXPERIENCE

*Naturally delicious*

## **L&H Ultra All Inclusive Concept**

### **Localized & Healthy Foods Drinks**

\*Food products are predominantly selected and presented by adhering to the original local area.

\*Local regions are stated by labels during presentations (Kars kashar, Afyon kaymak, etc.).

\*Gluten-free bread and healthy wheat-produced dough products are offered.

\*In children and baby buffets, healthy, non-packaged, natural products are served.

\*Healthy drinks such as ayran, milk, kefir, boza, lemonade, turnip juice, natural fruit and vegetable juices, are kept in the forefront during presentations.

\*Fried products with refined trans fat content are not presented. Healthy cooking methods are kept in the forefront during food production throughout the facility.







| Restaurant                 | Concept     | Sevice Hours  | Capacity | Music   | Explanation                               |
|----------------------------|-------------|---|----------|---------|---|
| SAMSARA<br>Main Restaurant | Open Buffet | Breakfast 07:00-10:00<br>Late Breakfast: 10:00-10:30<br>Lunch 12:30-14:30<br>Dinner 19:00-21:00 | 800 pax  | Central | No reservation required<br>Free of charge |



A'LA CARTE RESTAURANTS



| Restaurant                          | Concept    | Sevice Hours                                       | Capacity | Music   | Explanation                               |
|-------------------------------------|------------|--|----------|---------|---|
| THE SEA CLUB<br>Sea Food            | A'la Carte | Beach Bistro 08:00-17:00<br>A'la Carte 19:00-22:00 | 75 pax   | Central | Reservation required<br>With extra charge |
| WELLDONE<br>Dry Aged<br>Steak House | A'la Carte | 19:00-22:00  | 80 pax   | Central | Reservation required<br>With extra charge |



A'LA CARTE RESTAURANTS



| Restaurant                    | Concept    | Sevice Hours | Capacity | Music   | Explanation                               |
|-------------------------------|------------|--------------|----------|---------|---|
| TAVERN<br>Aegean Cuisine      | A'la Carte | 19:00-22:00  | 60 pax   | Central | Reservation required<br>With extra charge |
| EL PARADOR<br>Mexican Cuisine | A'la Carte | 19:00-22:00  | 80 pax   | Central | Reservation required<br>With extra charge |



A’LA CARTE RESTAURANTS



| Restaurant                   | Concept    | Sevice Hours | Capacity | Music   | Explanation                               |
|------------------------------|------------|--------------|----------|---------|---|
| SHA<br>Far East Cuisine      | A'la Carte | 19:00-22:00  | 45 pax   | Central | Reservation required<br>With extra charge |
| BOSPHORUS<br>Ottoman Cuisine | A'la Carte | 19:00-22:00  | 45 pax   | Central | Reservation required<br>With extra charge |



A'LA CARTE RESTAURANTS



| Restaurant   | Concept    | Sevice Hours | Capacity | Music   | Explanation                               |
|--|------------|--------------|----------|---------|---|
| THE GEORGIAN<br>Georgian Cuisine                     | A'la Carte | 19:00-22:00  | 45 pax   | Central | Reservation required<br>With extra charge |
| SOFRA<br>Traditional Turkish<br>Flavors, Kuyu Tandır | A'la Carte | 19:00-22:00  | 25 pax   | Central | Reservation required<br>With extra charge |



A'LA CARTE RESTAURANTS



| Restaurant           | Concept                 | Sevice Hours | Capacity | Music   | Explanation                               |
|----------------------|-------------------------|--------------|----------|---------|---|
| VERANDA<br>BRASSERIE | Brasserie<br>A'la Carte | 24 Hours     | 175 pax  | Central | No reservation required<br>Free of charge |



PATISERRIE & BURGER STATION



PATISERRIE



BURGER STATION  
AQUA SNACK

| Outlet         |  | Service Hours |  | Concept  |  |
|----------------|--|---------------|--|--|--|
| PATISERRIE     |  | 10:00–22:00   |  | Cake, cookie, Turkish dessert varieties, macaron and ice cream service |  |
| BURGER STATION |  | 12:00 – 17:00 |  | Homemade burger varieties  |  |



ATELIER CHOCOLATE & AVENUE CAFE BAR



| Outlet            |  | Service Hours | Concept             |
|-------------------|--|---------------|---------------------|
| AVENUE CAFE BAR   |  | 10:00–24:00   | Coffee varieties    |
| ATELIER CHOCOLATE |  | 10:00–23:00   | Chocolate varieties |



BARS



| Outlet             | Service Hours | Concept  |
|--------------------|---------------|--|
| LOBBY BAR          | 24 Hours      | Domestic and foreign alcoholic and non-alcoholic beverages |
| BRAHMAN LAGOON BAR | 10:00–18:00   | Domestic and foreign alcoholic and non-alcoholic beverages |



## BARS



Outlet

Service Hours

Concept

JAZAR LAGOON BAR

10:00–18:00

Yerli ve yabancı alkollü ve alkolsüz içecekler

KARMAN LAGOON BAR

10:00:18:00

Yerli ve yabancı alkollü ve alkolsüz içecekler



BARS



| Outlet            | Service Hours | Concept  |
|-------------------|---------------|--|
| PENA LAGOON BAR   | 10:00–18:00   | Domestic and foreign alcoholic and non-alcoholic beverages |
| RAMONA LAGOON BAR | 10:00:18:00   | Domestic and foreign alcoholic and non-alcoholic beverages |



BARS



| Outlet           | Service Hours | Concept  |
|------------------|---------------|--|
| VICNA LAGOON BAR | 10:00–18:00   | Domestic and foreign alcoholic and non-alcoholic beverages |
| PIER BAR         | 09:00 -23:00  | Domestic and foreign alcoholic and non-alcoholic beverages |



BARS



| Outlet     | Service Hours | Concept  |
|------------|---------------|--|
| NECTAR BAR | 10:00–18:00   | Fresh fruit juice varieties                                |
| AQUA BAR   | 09:00 -23:00  | Domestic and foreign alcoholic and non-alcoholic beverages |



BARS



| Outlet       | Service Hours | Concept  |
|--------------|---------------|--|
| SPLENDID BAR | 10:00–24:00   | Domestic and foreign alcoholic and non-alcoholic beverages |
| THE ROOF     | 18:00 – 24:00 | Domestic and foreign alcoholic and non-alcoholic beverages |



BARS



| Outlet           | Service Hours | Concept  |
|------------------|---------------|--|
| DISCO BAR        | 23:00 – 02:00 | Domestic and foreign alcoholic and non-alcoholic beverages |
| THE SEA CLUB BAR | 08:00 – 24:00 | Domestic and foreign alcoholic and non-alcoholic beverages |



DOLCE GELATO BOUTIQUE



Outlet

Service Hours

Concept

DOLCE GELATO BOUTIQUE

11:00 – 23:00

Fresh, pure, homemade Italian ice-cream



## FOOD & BEVERAGE SERVICES (Standard free of charge services)

|  |  |
|--|--|
| Sparkling wine, cold lavender towels, lemonade, special Turkish delight for adults during entrance         | Cold towel with lavender service at certain intervals at the beach and pools                         |
| Green apple pot at reception desk  | Patisserie service   |
| Mini bar (refilled once a day, every day)  | Breakfast, lunch and dinner services in open buffet concept in main restaurant,                      |
| Kettle, tea and coffee set (refreshed once a day, every day)   | Barbecue varieties in main restaurant,   |
| Table service at all units,  | Diet and healthy food corner in main restaurant;   |
| 24 hours open A'la Carte Bistro  | Children and baby buffet in main restaurant,   |
| 24 hours beverage service  | Freshly squeezed orange juice service at breakfast,  |
| Beverage service at breakfast, lunch and dinner in accordance with concept                                 | Use of Tetrapak packaged fruit juices in all beverage units,   |
| Grill varieties, pizza, pita bread, kumpir, hamburger and similar snack food varieties at snack restaurant | Appetiser servings (olives, chips, cookies, cheese, etc.) along with all beverage services,          |
| Ice cream service  | Mobile food and beverage service at the pools and beach (fruit, boiled corn, lemonade, Sangria etc.) |
| Live music suitable with theme at some A'la Carte restaurants  | Food service at the desired time and place for babies aged 0-3                                       |



| FOOD & BEVERAGE SERVICES   |  |
|--|--|
| Standard free of charge services   | Services with extra charge   |
| A'la minute food production in all food units  | All bottled alcoholic products, all special domestic, foreign wines and champagnes, alcoholic premium drinks (10-12 years old and above, VSOP, XO Cognacs) |
| Coffee varieties with 100% Arabica Espresso in all beverage units and filter coffee at breakfast             | All wines and champagnes and special meal orders are served with extra fee at A'la Carte restaurants   |
| Fresh cut fruit and deli services at the buffet  | 24 hours Room Service, Lunch Box service   |
| Daily fresh production baked goods   |  |
| Beverage menu in all bars (A + beverage brands are mentioned in the menu content, Baileys, Martini, JB etc.) |  |
| Thematic buffet presentations including Turkish cuisine once a week  |  |
| Labeling system for allergen foods   |  |
| Special section for families with children in main restaurant  |  |
| Day-specific tasting presentations at main restaurant entrance   |  |

## SPECIAL DAYS & ORGANIZATIONS



### FREE OF CHARGE SERVICES

Special services for honeymoon couples; VIP C in, special decoration in red colors in the room (red bed lining, pillowcases, bathrobes, slippers), In accordance with the availability of the Hotel, room upgrade, bottle of champagne and chocolate served in room upon arrival, dinner at A la Carte restaurant at a special- decorated table and surprise cake (for once only), 'breakfast in bed' at any day (for once only). Free table / lodge reservation for special events, during stay, free beach / pier lodge or pavillion.

Special services for Wedding anniversaries; dinner at A la Carte restaurant at a special- decorated table and surprise cake, wine service, theme cake, and greeting card.

Special services for Birthdays; greeting card, wine and fruit basket, invitation for one of A la Carte restaurants. The birthday cake is prepared according to the concept and celebrated with music and other surprises. On child birthdays, a special written note with present is given to the child by the hotel management. Children's chair is decorated with balloons.

### SERVICES WITH EXTRA CHARGE

Special-order cakes.

All invitation, banquet birthday and event arrangements are upon request.



## BEACH AND SWIMMING POOLS



Mainly sand and pebble, blue flag certified beach,  
Wooden pier,  
WC, showers on the beach and pier,  
Changing cabinets,  
Lifeguards on duty all day long,  
Beach bar and pier bar services,  
Shades at the pool and on the beach,  
Sunbeds, beach towels,  
Cold towel service at the beach and pools at certain times of the day.



Pavilion (with reservation and extra charge)

# PAVILLIONS



*Naturally delightful*



## Pier Pavilions



**9 PCS**

Special service is provided for Villa Nirvana, Villa Royal ve Royal Suite guests. Pavilions can be rented on a daily basis, for the determined price, in accordance with availability.

## Pier Lodges



20 PCS

Pier lodges are subjected to daily service and require extra fee. The service includes fruit basket, appetizers and beverage servings. The Sea Club Beach Bistro usage requires extra fee.



## Beach Pavilions



41 PCS

Pavilion services are for a maximum of 4 people, over 4 people usage requires extra fee. Guests who purchase pavilion service can benefit from the services of The Sea Club Beach Bistro free of charge between 08:00-17:00.



# NAJA NAJA AQUAPARK



11 different water slides including Cobra and Kamikaze at 'Naja Naja' Aquapark, a privileged place with 2700 m<sup>2</sup> space.



## AQUAPARK FOR KIDS



Thematic water slides for children.



# SWIMMING POOLS

*Naturally fun*



POOLS

All pools are closed from 20:00 to 08:00 due to cleaning works and guest safety.



| CAPACITY                  |   | LOCATION |        |
|---------------------------|---|----------|--------|
| Main Pool ( Sea Water)    | 660 m <sup>2</sup> - 30 m <sup>2</sup> Jakuzi |          | B blok |
| Lagoon Family Deluxe Pool | 780 m <sup>2</sup>                            |          | F blok |



POOLS

All pools are closed from 20:00 to 08:00 due to cleaning works and guest safety.



LAGOON FAMILY SUITE POOL



CEDAR HOUSE POOL

| CAPACITY                               |                              | LOCATION           |
|--|------------------------------|--------------------|
| Lagoon Family Suites Pool              | 927 m²                       | E blok             |
| At CEDAR HOUSES area<br>3 Lagoon Pools | Each one 166 m², jakuzi 5 m² | Privileged Nirvana |



POOLS



CAPACITY

LOCATION

Indoor Pool

116 m<sup>2</sup>

Main building



## CRISPY KIDS CLUB



For our little guests, the 4500 m<sup>2</sup> private area includes a children's buffet, children's pools with slides and playgrounds. With 'Crispy Mini Club Concept', our main goal for children is to have them to learn while having fun. Our special trainers and our cute hero Crispy Elephant are waiting for our little guests between 08.00-24.00 every day.

- Baby club (0-3 years old) (accompanied by a parent)
- Mini club (4-7 years old)
- Junior club (8-12 years old)
- Teen club (13-16 years old)
- Mini disco
- Mini cinema
- Mini show

- Playground (open air)
- Mini Pool (with some activity equipment)
- Baby carriage service (organized by mini club)
- Playstation
- Lego room
- Developmental games and activities
- Shows for children



ENTERTAINMENT & ACTIVITY & SPORT



|                  |                                    |                 |
|------------------|------------------------------------|-----------------|
| Daily activities | Live music bands                   | Karaoke         |
| Night shows      | Live music at some restaurants     | Wifi Connection |
| Themed parties   | Backgammon, chess, card games etc. | Disco           |
| Gala night       | Book & Magazine Corner             |                 |



## SPA & WELLNESS



### Free of charge services

Fitness Center,  
Indoor swimming pool,  
Relax pool,  
Sauna,  
Turkish bath,  
Steam room

### Service with extra charge

Massage,  
Skin and body treatments,  
Hairdresser and beauty salon,  
Detox programs



## SPORT ACTIVITIES



### Free of charge services

Tennis courts (1 pcs) and equipment  
Boccia, dart, aerobics, stretching, aqua aerobics, beach volleyball, basketball, football, table tennis  
Fitness center



### Services with extra charge

Tennis court illumination and tennis lessons  
Motorized and non-motorized water sports (canoe and sea bike, jet ski, banana, parasailing, ringo, surfing and wind surfing, catamaran lessons (certificate required)  
NIRVANA Sports Academy, Private Tennis, Swimming Lessons



# GENEL HIZMETLER (Ücretsiz Hizmetler)

Welcome service

Current publications and newspapers in the lobby

VIP check-in for all guests

Daily table reservations at main restaurant for disabled guests

Message services

Wheelchairs for disabled guests (companion required)

Post service

Special environmental planning for all disabled guests to reach every part of the facility

Baggage handling staff

Use of first class A+ brand products in all bars and restaurants

Pillow menu in rooms

Cold towel with lavender service at the beach and pools at certain times of the day

Parking service (OPEN)



GENERAL SERVICES ( Service with extra charge)

|   |
|---|
| Phone, fax, photocopy                                       |
| Laundry (dry cleaning, washing, ironing and tailor service) |
| Shopping Center (Shops)                                     |
| Transfer services   |
| Car rental, Bike rental                                     |
| Hookah  |
| Photography services  |

SHOPPING CENTER

|              |              |
|--------------|--------------|
| Jeweler      | Boutique     |
| Leather Shop | Photographer |
| Market       | Optician     |



## IMPORTANT INFORMATION

- ISO 9001 Quality Management System
- ISO 10002 Quality Management System for Customer Satisfaction
- ISO 14001 Environmental Management System
- ISO 18001 Occupational Health & Safety System.
- ISO 22000 Food Safety Management System
- Official certified high quality brands of food and beverage production in all bars and restaurants
- Guests with food allergies should inform Guest Relations department about the case upon arrival. Otherwise, hotel management is not responsible for any food allergy cases.
- According to the law dated 19.05.2008 smoking is prohibited in public areas
- Pets are not allowed.
- Check-in time starts from 14.00 and check-out time is at 12.00. Even if the room is delivered on time, the use of the facility's services after 12.00 requires extra fee.
- Dress code policy can be applied in some restaurants and bars.
- Central air-conditioning system has automatic regulation function related to weather conditions.
- Guests under the age of 18 are not served alcoholic beverages and tobacco products.
- No alcohols shall be served to the guests with health risks.
- Preparatory works at the beginning and at the end of summer season can be postponed related to the weather conditions.
- Pier and beach are planned to be opened for guests' use on May 1 (The operation will begin on May 16)
- Hotel management reserves the right to unilaterally change all services and service times declared on fact sheet, depending on weather and other reasons beyond management's control.
- Operating hours of restaurants and bars can be changed by hotel management related to weather conditions and reservation requests.
- Taking food out of food units is not suitable in the sense of hygiene and safety.
- Hotel guest amenities in bathrooms are given daily in accordance with the number of people.
- An informative written text stating the general rules of the facility is declared to all guests during check-in procedure for signature.
- If a sun lounger is occupied for a long period of time without using, hotel officials may take items from the sun lounger and bring it to be empty.
- It is forbidden to fish within swimming boundaries.
- It is forbidden to use motorized vessels within swimming boundaries.
- All consumables, guest amenities, towels, mini bar contents and cosmetic products served in the rooms are offered to our guests for in-house use, as part of the all-inclusive package. It is not proper to take these materials out of the facility.
- Hotel management has a right to change information and facts that take place in fact sheet if necessary.
- The latest updated version of factsheets are always publishing on our web page [nirvanahotel.com](http://nirvanahotel.com). The agencies will agree and confirm that these factsheets are valid for contracts.



## IMAGES, LOGO, VIDEO

All images, logos and videos of Nirvana Lagoon Luxury can be found on the links below:

[www.flickr.com/photos/nirvanahotel](http://www.flickr.com/photos/nirvanahotel)

Kilit Hospitality Group App

You can download the KHG application from your iOS and Android phones.

