



FACT SHEET

GENERAL

| | |
|---------------------------------|---|
| Address: | BP n°66 – 8052 Yasmine Hammamet – Tunisia |
| Category: | 5 STARS |
| Phone: | +216 72 241 524 – 72 240 590 |
| Fax: | +216 72 240 720 – 72 241 333 |
| General Manager | Mr Tahar ZAHAR direction@alhambra-thalasso.com.tn |
| Chief Commercial Officer | Mr Naïm GHANNOUCHI commercial@alhambra-thalasso.com.tn |
| Booking E-Mail: | booking@alhambra-thalasso.com.tn |
| Opening date: | June 07, 2004 |
| Open: | All year round |
| Languages: | Multilingual management and staff. French, German, Italian, English, Spanish, Russian |
| Accommodation: | Bed & Breakfast ; Half Board ; Full Board |

LOCATION

The hotel is located in the resort area "Yasmine Hammamet" (South Hammamet)

- 300 meters from the sandy beach (courtesy shuttle ensured in summer by Tuk Tuk for hotel guests) – including Beach Bar, changing facilities, toilets and showers).
- 2.5 km from the Marina
- 1.5 km from the unique 'Medina Mediterranea' Event complex.
- 1 km from 2 Casinos
- 9 km from 2 golf courses (Yasmine & Citrus)
- 12 km from Hammamet center
- 75 km from Tunis-Carthage International Airport
- 60 Km from Enfidha International Airport
- 85 km from Monastir International Airport

FACT SHEET

ROOMS

| | | | | |
|--|---|-----|----|----|
| • Total Number of rooms: | 184 | | | |
| • Double or Single rooms: | 163 rooms: 30 m ² (14 doubles & 149 twins). | | | |
| | Min. 1 - Max. 3 adults | | | |
| | Incl. 32 connecting rooms (i.e. 16 family units) | | | |
| • Prestige rooms: | 6 rooms : 46 m ² (1 Bedroom with double bed, a salon / seating area without Balcony) | | | |
| • Suites: | 15 rooms : 70-80 m ² (double beds) with or without balcony | | | |
| • Number of beds: | 368 (333 Twin beds & 35 double beds) | | | |
| • Number of floors: | 3 partly 4 floors | | | |
| • With balcony: | yes | 159 | no | 28 |
| • With terrace: | yes | x | no | |
| • Balcony / terrace furnished: | yes | x | no | |
| • With sea-view: | yes | 30 | no | |
| • With Pool-view: | yes | 19 | no | |
| • With garden-view: | yes | 135 | no | |
| • Rooms with connecting door: | yes | 32 | no | |
| • Linen change daily: | yes | x | no | |
| • Hand towels change daily: | yes | x | no | |
| • Room cleaning daily: | yes | x | no | |
| • Additional bed in dbl room possible: | yes | x | no | |
| • Baby cot available: | yes | x | no | |
| • Facilities for disabled in the room: | yes | | no | x |
| • Non smoking room: | yes | 24 | no | |
| • Carpeting: | yes | | no | x |
| • Tiles floor: | yes | x | no | |
| • Bathroom with shower: | yes | x | no | |
| • With separate shower unit: | yes | x | no | |
| • Bathroom with bathtub: | yes | x | no | |
| • With bidet: | yes | x | no | |
| • Direct dial telephone: | yes | x | no | |
| • Sat TV: | yes | x | no | |
| • Internet connection ADSL: | yes | x | | |
| • Radio: | yes | x | no | |
| • Minibar: | yes | x | no | |
| • Cooking facilities (kitchenette): | yes | | no | x |
| • Air-conditioning: | yes | x | no | |
| • Safe: | yes | x | no | |
| • Hairdryer: | yes | x | no | |
| • Voltage: | | | | |
| • Adapter necessary: | yes | | no | x |
| • Pets allowed: | yes | | no | x |
| • Lifts in main building: | yes | 2 | no | |

20 on ground floor

16 family units

Sofa beds in all Standard rooms

Free of charge

only ground floor

in 2 suites

in 2 suites

via TV

220 V European standard

European standard. On request

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RESTAURANTS - CATERING

Breakfast

- Main Restaurant "ALCAZAR", buffet 07.00 – 10.00

Lunch

- Main Restaurant "ALCAZAR" (if FB) 13.00 – 14.30
- À la carte Restaurant Granada 12.30 – 23.30
- Pool restaurant "SEVILLE" (seasonal) 12.30 – 17.00 (23.00 in summer)
- Beach restaurant & BBQ "MARBELLA" (seasonal) 12.00 – 17.00

Dinner

- Main Restaurant "ALCAZAR", buffet with International cuisine and theme evenings 19.00 – 22.00
- À la carte Restaurant "GRANADA", Italian cuisine 12.30 – 23.30
- A la carte restaurant "Al Mansour" –moroccan cuisine 19.30 – 23.30

BARS - BEVERAGE

- Lobby Bar "CORDOBA" 09.00 – 01.00
- Pool Bar "SEVILLE" 09.00 – 17.00
- Beach Bar "MARBELLA" (seasonal) 10.00 – 18.00
- Moorish Café "AL ANDALOUS" 16.00h– 00.00

SPORT & ENTERTAINMENT

- Daily entertainment program
- Table tennis, billiard, video games & volleyball
- Boutique: souvenir shop
- Tourist desk for excursions by boat or overland
- Car rental desk in the hotel
- Water sports, horse riding, diving lessons, golf course

| | | | | | |
|--------------------------------------|-----|---|----|---|--|
| • Outdoor Pools: Fresh water | yes | x | No | | The one with sea water is located in the Thalassotherapy Centre: Not suitable for children under 16. |
| • Indoor Pool: Sea water | yes | x | No | | |
| • + One Indoor Pool with fresh water | yes | x | No | | |
| • Children's pool: | yes | x | No | | |
| • Separate from main pool: | yes | | No | x | Outdoor pool + one indoor pool Indoor sea water pool (part of the Thalassotherapy Centre) + another indoor pool with fresh water. |
| • Part of main pool: | yes | | No | x | |
| • Fresh water: | yes | x | No | | |
| • Heating: | yes | x | No | | |
| • Poolside parasols: | yes | x | No | | |

| | | | | | |
|--------------------------|-----|---|----|--|----------------|
| • Parasols on the beach: | yes | x | No | | free of charge |
| • Sun beds at the pool: | yes | x | No | | free of charge |
| • Sun beds on the beach: | yes | x | No | | free of charge |

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- Beach towels:
- Mattresses for sun beds:
- Tennis Courses:
- Doctor
- Hairdresser / Beauty centre:
- Internet Service
- Golf Course

| | | | |
|-----|---|----|---|
| yes | x | No | |
| yes | x | No | |
| yes | | No | x |
| yes | x | | |
| yes | x | No | |
| yes | x | No | |
| yes | x | No | |

at the next Hotel, 50 m to be phoned¹
 Thalasso Therapy Centre¹
 1
 18 and 9 hole golf course, 9 km from the hotel (free shuttle bus)

CHIDREN FACIALITIES

- Open air playground
- Children’s pool and area
- Baby-sitter available on request (extra charge)
- Baby cots free
- Table games

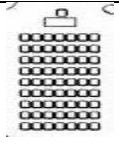
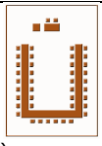
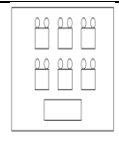
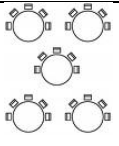
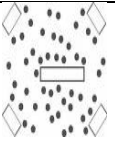
MEDICAL PROVISION

- Doctor available in the hotel, to be phoned (extra charge)
- 1 km to next Chemistry
- 8 km to next Hospital
- Ambulances available on call (extra charge)

METHODS OF PAYMENT

- Credit cards: Master Card, Visa, American Express
- Traveller’s cheques
- No ATM in the hotel / Distance to the next bank or ATM: 1 km
- No bank in the hotel, opening hours of the nearest bank: Mon – Fri: 09.00 to 16.00
- 24-Hour exchange service in the Hotel

CONGRESS & MEETING FACILITES

| MEETING ROOMS | Nbr | Height in m | Length in m | Width in m | Sq m |  |  |  |  |  |
|--------------------------|-----|-------------|-------------|------------|--------|---|---|--|---|---|
| Averroès | 1 | 5.80 | 12 | 24 | 288 m2 | 250 | 80 | 90 | 150 | 350 |
| Tolède | 1 | 4.50 | 12 | 7.50 | 90 m2 | 60 | 50 | 40 | 50 | 100 |
| Cheminée | 1 | 4.50 | 12 | 7.50 | 90 m2 | 60 | 50 | 40 | 50 | 100 |
| Malaga | 1 | 2.70 | 12.30 | 4 | 49 m2 | 30 | 20 | 15 | 25 | 30 |
| Murcia | 1 | 2.50 | 8 | 4.10 | 33 m2 | 25 | 15 | 12 | 20 | 20 |
| Almeria | 1 | 2.5 | 6 | 4.10 | 25 m2 | x | 15 | x | x | x |
| Suite en sous com | 15 | 2.80 | 8.30 | 4 | 35 m2 | x | 20 | 12 | X | X |
| Exhibition area | | 2.80 | 20 | 4 | 80 m2 | | | | | |
| | | | 8 | 4 | 32 m2 | | | | | |

FACT SHEET

THALASSOTHERAPY CENTRE

Area: 4500 m2

Number of Curists: 150/ day

Opening: September 03rd, 2005

Working Days: 7/7

| DETAILS | NUMBER | CAPACITY |
|--|--------|---------------|
| Staff | | |
| Doctors | 2 | |
| Kinesitherapists | 2 | |
| Aestheticians | 3 | |
| Dieteticians | 0 | |
| Masseurs | 5 | |
| Hydrotherapeutes | 5 | |
| Sport monitors | 1 | |
| <u>GENERAL ORGANIZATION OF THALASSO SPACE</u> | | |
| * Reception | | |
| * Individual cares (dry zone) | | |
| *Individual cares (Wet zone) | | |
| *Group cares (Wet zone) | | |
| Leisure spaces | | |
| Gymnastic area | 1 | |
| Cardio fitness area | 1 | |
| Swimming pool with thalatonic course | 1 | |
| - Hammam | 1 | 20 pax |
| - Sauna | 2 | 05 pers/sauna |
| Rest and relaxation area | 3 | 7 pers/ Salle |
| - Solarium | 1 | 15 |
| Sensitive fountain (water beds) | 1 | 6 |
| Hairdressing | 1 | 10 |
| Shop | 1 | |
| VIP area | 2 | |
| <u>ORGANIZATION OF THE CABINS</u> | | |
| Doctor offices | 2 | |
| Dietetician office | 1 | |
| Aesthetic cabins + shop | 5 | |
| Bath cabins (bath tubs) | 5 | |
| Jet shower cabins | 3 | |
| Affusion shower cabins | 2 | |
| Algaetherapy cabins | 6 | |
| Chromoterme cabin | 1 | |
| Pressotherapy cabin | 1 | |
| Sensolyse and ultra sounds cabin | 1 | |
| Massage cabins | 6 | |

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|------------------------------|----------|----------|
| Hot stone cabins | 2 | 7 places |
| Shiatsu cabin | 1 | |
| Shirodhara cabin | 1 | |
| Care pool | 1 | |
| Relaxation area | 1 | |
| <u>VIP Area</u> | 2 | |
| Massage cabins | 2 | |
| Jet shower cabins | 2 | |
| Affusion shower cabins | 2 | |
| Chromoterme cabin | 1 | |
| Bath cabins (bath tubs) | 1 | |
| Thalaxion cabin | 1 | |
| Relaxation area (water beds) | 2 | |
| Solarium | 1 | |